

## APPENDIX E

### STEPHEN P. TEALE DATA CENTER BILLING RATES SCHEDULE WORLD WIDE WEB HOMEPAGE SERVICES Effective July 1, 2004

#### **BASIC WEB PAGE HOSTING SERVICES**

- Virtual hosting (i.e., **www.yourdomain.ca.gov**) on Windows or Sun Solaris platforms.
- FTP user account to website for content update.
- Monthly statistics
  - Access logs for dedicated server included or WebTrends statistics for an additional cost.
  - WebTrends statistics for shared hosting included.
- Full data backups weekly and incremental daily.
- Monitoring by the Teale Network Operations Center (24 hours, 7 days per week).
- Security scans
- Offsite storage
- Uninterrupted Power Supply
- Hardware, OS maintenance and network services
- Fail-over redundancy for shared hosting
- Domain/Host Name Registration (DNS)
  - **ca.gov** and **state.ca.us** Domain Registration
  - Domain/Host Registration Services

Additional services can be negotiated.

#### **SHARED (TEALE-OWNED) SERVER**

- One-time setup fee of \$500 per web instance.
- Monthly service fee of \$75 includes: shared server, 1 domain name registration, 1 FTP userid, standard WebTrends report, 20 MB storage and 200 MB data transmission.
  - Additional Domain Name registration \$10 each.
  - Additional FTP userid \$10 setup, \$5 per month.
  - Customized WebTrends Report \$230 setup, \$5 per customized profile.
  - After 20 MB per day for storage, each MB stored is \$0.0394.
  - After 200 MB per month for data transmission, each MB transferred is \$0.0212.

#### **DEDICATED (TEALE-OWNED) WEB HOSTING**

- One-time setup fee of \$500 per web instance.
- Monthly Web service fee of \$1,706 plus \$400 for hosting on Virtual Windows Machine instance.
- Each tenth of T1 bandwidth required by the customer is billed at \$100 per month, per dedicated site.
- Unix Web server software (e.g., SunONE Enterprise Web Server) license and maintenance is billed as a pass-through cost plus the Teale Administrative Fee and the current DGS Price Book rate.
- Dedicated software (e.g., WebTrends) is billed as a pass-through cost plus the Teale Administrative Fee and the current DGS Price Book rate.

#### **CUSTOM WEB SERVICES** (Billed at Teale Consulting Rate)

- Web Content Support
- Web Graphics
- Custom Web Applications
  - Forms processing
  - Database interface (i.e., Oracle, SQL)
  - Secure access
  - Search engine
- Website design and maintenance
- California State Template conversion
- Security certificate for SSL encryption
  - Verisign SSL certificate: One-time setup fee of 2 hours per cert billed at the Teale published hourly consulting rate.
  - Other vendor SSL certificates: One-time setup fee of 6 hours per cert billed at Teale published hourly consulting rate.
  - License is billed as a pass-through cost plus the Teale Administrative Fee and the current DGS Price Book rate.
- Listserv (mailing list) setup and configuration
  - One-time setup fee of \$300, plus \$30 per month, per list.